

Hints & Answer Guide

1. **Hint:** User can find this name in his/her 'My Profile' page. **Ans:** (Answer will vary).
2. **Hint:** Knowledgebase can be used.
Ans: High, Medium, Low.
3. **Hint:** The information is available in User Guide (User Guide > General Event Reports > Introduction) <OR> Can look at the 'Add Event' section on the GER page.
Ans: Any 3 among Injury, Medication Error, Death, Restraint, Restraint Related to Behavior.
4. **Hint:** Incident Report is same as General Event Report **Ans:** General Event Reports.
5. **Hint:** When reporting a GER on Medication Error, this information can be found in the 'Medication: As Ordered' or 'Medication: As Given' section of the Medication Error Information pop-up page of GER.
Ans: Any 4 among g, mcg, mg, ml, IU, mEq, Units, Unit Dose, Sprays, Puffs, drops etc.
6. **Hint:** Witnesses can be chosen while adding an event (on the Event pop-up page) **Ans:** 2.
7. **Hint:** This information can be found while adding 'Other' type of event in a GER.
Ans: Any listed in 'Event Type' drop down of the Other Information pop-up page.
8. **Hint:** While adding an Injury event, you will find a link beside the text 'Attach Injury Photo' at the bottom of the Injury Information pop-up page. **Ans:** 1.
9. **Hint:** Try attaching a photo to an Injury Event or as a Review or Follow up comment.
Ans: jpg / jpeg.
10. **Hint:** User may try to search in the Therap Knowledgebase with keywords "GER followup comments" **Ans:** 'GER Followup' role.
11. **Hint:** If an event is not among the ones listed as Buttons for Add Event section, it can be reported as 'Other' event. **Ans:** Other.
12. **Hint:** Search in GER Module using the Individual Name. Note, the date indicated report date and not event date.
Ans: (a) Medication Error (b) Small Town City
13. **Hint:** Search in GER Module using the Individual Name. Note, the date indicated report date and not event date. Must also check the notification level while searching.
Ans: GER-DEMOCR-5E73LSR4GF.
14. **Hint:** Search in GER Module using the Individual Name. Note, the date indicated report date and not event date. Must also check the notification level.
Ans: (a) Bleeding (b) Assault
(c) 02:18 pm (d) Hand Right
15. **Hint:** Please look in the User Guide for Therap Applications.
Ans: Any 4 among Behavior Tracking, Emergency Data Form, General Event Reports, Health Tracking, Individual Data Form, Individual Service Plan, T-Tasks, T-Notes, T-Log, Witness Reports, Supported Employment Tracking, IPOP, SComm, Management Summaries.
16. **Hint:** Please explain to users about Therap's policy of not giving away any passwords.
Ans: Ask Provider Administrator (PA).
17. **Hint:** You can find this information on Therap website.
Ans: Please see:
<http://www.therapservices.net/thconferences.php> for answer.
18. **Hint:** The link is available on the right hand column on the FirstPage. Used for "Testing".
Ans: Switch to Test mode.
19. **Hint:** Please refer to the FirstPage Walkabout. Available in the right hand column on the FirstPage.
Ans: "Archived Data" section.
20. **Hint:** Can find this information by looking at the different tabs/links on the Therap Knowledgebase.
Ans: Any 4 among Walkabouts, Tutorials, Quick Guides, Overviews, User Guides, FAQ, Live Help, Feedback.